

<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT</b>		<b>1. CONTRACT ID CODE</b>	<b>PAGE OF PAGES</b> 1   12	
<b>2. AMENDMENT/MODIFICATION No.</b> A001	<b>3. EFFECTIVE DATE</b> May 31, 2004	<b>4. REQUISITION/PURCHASE REQ. No.</b>	<b>5. PROJECT No. (If applicable)</b>	
<b>6. ISSUED BY</b> Contracting Officer United States Embassy Guatemala City, Guatemala		<b>7. ADMINISTERED BY (If other than Item 6)</b>	<b>CODE</b>	
<b>8. NAME AND ADDRESS OF CONTRACTOR (NO., street, city, county, State, and ZIP Code)</b>		<b>9A. AMENDMENT OF SOLICITATION No.</b> S-GT500-04-Q-0004		
		<b>9B. DATED (SEE ITEM 11)</b> May/12/2004		
		<b>10A. MODIFICATION OF CONTRACT/ORDER No.</b>		
		<b>X</b>		
<b>CODE</b>		<b>10B. DATED (SEE ITEM 13)</b>		
<b>FACILITY CODE</b>				
<b>11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS</b>				
<p><input checked="" type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers <input checked="" type="checkbox"/> is extended, <input type="checkbox"/> is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning <u>1</u> copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. <b>FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER.</b> If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.</p>				
<b>12. ACCOUNTING AND APPROPRIATION DATA (If required)</b>				
<b>13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.</b>				
<b>A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.</b>				
<b>B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b)</b>				
<b>C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:</b>				
<b>D. OTHER (Specify type of modification and authority)</b>				
<b>E. IMPORTANT:</b> Contractor <input type="checkbox"/> is not, <input checked="" type="checkbox"/> is required to sign this document and return <u>1</u> copies to the issuing office.				
<b>14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)</b> This Amendment to Solicitation is for changes made in A) Part 3 Pricing of Section 1 - The Schedule, Sections 3.1. Standard Services through Section 3.5.3. under Estimated Quantity and Unit columns; B) for deletions made in Paragraph A and inclusions made on Paragraph B of the Performance Work Statement; C) Section 3 - Solicitation Provisions, for submission of offers in two separate volumes as provided in attached pages 2 - 12. This Amendment to Solicitation includes an Attachment B for pricing of Mobile Telephone Plans and Mobile Telephone Equipment to be completed by Prospective Offerors as part of the Offer/Quotation. Therefore, submission date of offers is extended from May 27, 2004 to June 7, 2004, 17:00 hours local time.				
Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.				
<b>15A. NAME AND TITLE OF SIGNER (Type or print)</b>		<b>16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)</b> Sarah C. Hall / Contracting Officer		
<b>15B. CONTRACTOR/OFFEROR</b>	<b>15C. DATE SIGNED</b>	<b>16B. UNITED STATES OF AMERICA</b>	<b>16C. DATE SIGNED</b>	
BY _____ (Signature of person authorized to sign)		BY _____ (Signature of Contracting Officer)		

## SECTION 1 - THE SCHEDULE

### 3. PRICING

Standard installation services, one time service prior to digital line services and mobile telephone services

Description	Estimated Quantity	Unit	Unit Price	Total Price
Installation of E-1 Circuits [to supply 250 digital telephone lines with capability for use of the E-1 circuit, or portion thereof for Digital Video Conferencing upon demand]. Configuration of Direct-Inward-Dialing (DID) for approximately 300 Embassy's extensions. Quality of each line should be 16.2 kb per second at the minimum.	3	Circuits		

3.1 Standard Services. Base year of service - Estimated Quantities (*base period of the contract, starting on the date of Notice to Proceed and continuing for a period of 12 months*)

#### 3.1.1. Digital Telephone Lines

Description	Estimated Quantity	Unit	Unit Price	Total Price
Monthly service fee	250	Line		
Calls within Guatemala City	1	Minute		
Calls outside Guatemala City	1	Minute		
International Calls to USA.	1	Minute		
International Calls to Central America, includes Belize and Panama	1	Minute		
Calls within mobile group	1	Minute		
Calls outside mobile group	1	Minute		

#### 3.1.2. Mobile Telephone Services

Description	Estimated Quantity	Unit	Unit Price	Total Price
Monthly service fee (Service Rate Plan Subscription), includes Activation Fee	1	Telephone		
Calls within Guatemala City	1	Minute		
Calls outside Guatemala City	1	Minute		
International Calls to USA	1	Minute		

International Roaming, incoming Calls	1	Minute		
International Roaming, outgoing Calls	1	Minute		
International Calls to Central America, includes Belize and Panama	1	Minute		
Calls within mobile group Within Guatemala City	1	Minute		
Calls outside mobile group Within Guatemala City	1	Minute		
Calls within mobile group Outside Guatemala City	1	Minute		
Calls outside mobile group Outside Guatemala City	1	Minute		
Additional New Lines	1	Minute		

3.1.3. Temporary Additional Services

Rental of Line Service	1	Day		
Rental of Cell Phone w/SIM Card	1	Each		

TOTAL ESTIMATED AMOUNT FOR  
BASE YEAR:

Quetzales \_\_\_\_\_

During this contract period, the Government shall place orders totaling a minimum of **US Dollars 2,500.00**. This reflects the contract minimum for this period of performance. The amount of all orders shall not exceed **US Dollars 250,000.00**. This reflects the contract maximum for this period of performance.

**Current monthly number of minutes used on Embassy's analog lines for calls as follows:**

**Calls within Guatemala City 53,000 minutes**  
**Calls out-side Guatemala City 7,000 minutes**  
**Calls through operator services 45,000 minutes**  
**Calls to Cellular Telephones 17,000 minutes**

**Offerors shall state any discount offered based on above estimated volumes of consumption or reflect discount in the price per Minute in Section 3.1.1. through Section 3.5.3. Volume discounts are encouraged for both digital telephone lines services and mobile telephone services.**

**Mobile Telephone Equipment**

The basic package shall include but is not limited to the following items:

Description	Model Type	Price Quetzales
Mobile Phones		

Batteries (at least Li-Ion)		
Battery charger		
Fixed hands-free kit		
Personal hands free unit		
Belt clip or pouch		
User manual		
Safety certificate and brochures		
Total Price		

**3.1.4. Additional charges for DVC Services** \_\_\_\_\_

3.2. **First Option Year** - starting one year after the start date shown in the **Notice to Proceed** and continuing for a period of twelve months. The Contractor shall provide Digital Telephone Services and Mobile Telephone Services for the first option year of the contract. The fixed rates, estimated number of hours, and ceiling for each category are:

3.2.1. Digital Telephone Lines

Description	Estimated Quantity	Unit	Unit Price	Total Price
Monthly service fee	250	Line		
Calls within Guatemala City	1	Minute		
Calls outside Guatemala City	1	Minute		
International Calls to USA.	1	Minute		
International Calls to Central America, includes Belize and Panama	1	Minute		
Calls within mobile group	1	Minute		
Calls outside mobile group	1	Minute		

3.2.2. Mobile Telephone Services

Description	Estimated Quantity	Unit	Unit Price	Total Price
Monthly service fee (Service Rate Plan Subscription), includes Activation Fee	1	Telephone		
Calls within Guatemala City	1	Minute		

Calls outside Guatemala City	1	Minute		
International Calls to USA	1	Minute		
International Roaming, incoming Calls	1	Minute		
International Roaming, outgoing Calls	1	Minute		
International Calls to Central America, includes Belize and Panama	1	Minute		
Calls within mobile group Within Guatemala City	1	Minute		
Calls outside mobile group Within Guatemala City	1	Minute		
Calls within mobile group Outside Guatemala City	1	Minute		
Calls outside mobile group Outside Guatemala City	1	Minute		
Additional New Lines	1	Minute		

3.2.3. Temporary Additional Services

Rental of Line Service	1	Day		
Rental of Cell Phone w/SIM Card	1	Each		

TOTAL ESTIMATED AMOUNT FOR FIRST OPTION YEAR:

Quetzales \_\_\_\_\_

During this contract period, the Government shall place orders totaling a minimum of **US Dollars 2,500.00**. This reflects the contract minimum for this period of performance. The amount of all orders shall not exceed **US Dollars 250,000.00**. This reflects the contract maximum for this period of performance.

3.3. Minute Option Year - starting one year after the start date shown in the Notice to Proceed and continuing for a period of twelve months. The Contractor shall provide Digital Telephone Services and Mobile Telephone Services for the first option year of the contract. The fixed rates, estimated number of hours, and ceiling for each category are:

3.3.1. Digital Telephone Lines

Description	Estimated Quantity	Unit	Unit Price	Total Price
Monthly service fee	250	Line		

Calls within Guatemala City	1	Minute		
Calls outside Guatemala City	1	Minute		
International Calls to USA.	1	Minute		
International Calls to Central America, includes Belize and Panama	1	Minute		
Calls within mobile group	1	Minute		
Calls outside mobile group	1	Minute		

### 3.3.2. Mobile Telephone Services

Description	Estimated Quantity	Unit	Unit Price	Total Price
Monthly service fee (Service Rate Plan Subscription), includes Activation Fee	1	Telephone		
Calls within Guatemala City	1	Minute		
Calls outside Guatemala City	1	Minute		
International Calls to USA	1	Minute		
International Roaming, incoming Calls	1	Minute		
International Roaming, outgoing Calls	1	Minute		
International Calls to Central America, includes Belize and Panama	1	Minute		
Calls within mobile group Within Guatemala City	1	Minute		
Calls outside mobile group Within Guatemala City	1	Minute		
Calls within mobile group Outside Guatemala City	1	Minute		
Calls outside mobile group Outside Guatemala City	1	Minute		
Additional New Lines	1	Minute		

### 3.3.3. Temporary Additional Services

Rental of Line Service	1	Day		
Rental of Cell Phone w/SIM Card	1	Each		

TOTAL ESTIMATED AMOUNT FOR  
SECOND OPTION YEAR:

Quetzales \_\_\_\_\_

During this contract period, the Government shall place orders totaling a minimum of **US Dollars 2,500.00**. This reflects the contract minimum for this period of performance. The amount of all orders shall not exceed **US Dollars 250,000.00**. This reflects the contract maximum for this period of performance.

3.4. Third Option Year - starting one year after the start date shown in the Notice to Proceed and continuing for a period of twelve months. The Contractor shall provide Digital Telephone Services and Mobile Telephone Services for the first option year of the contract. The fixed rates, estimated number of hours, and ceiling for each category are:

3.4.1. Digital Telephone Lines

Description	Estimated Quantity	Unit	Unit Price	Total Price
Monthly service fee	250	Line		
Calls within Guatemala City	1	Minute		
Calls outside Guatemala City	1	Minute		
International Calls to USA.	1	Minute		
International Calls to Central America, includes Belize and Panama	1	Minute		
Calls within mobile group	1	Minute		
Calls outside mobile group	1	Minute		

3.4.2. Mobile Telephone Services

Description	Estimated Quantity	Unit	Unit Price	Total Price
Monthly service fee (Service Rate Plan Subscription), includes Activation Fee	1	Telephone		
Calls within Guatemala City	1	Minute		
Calls outside Guatemala City	1	Minute		
International Calls to USA	1	Minute		
International Roaming, incoming Calls	1	Minute		

International Roaming, outgoing Calls	1	Minute		
International Calls to Central America, includes Belize and Panama	1	Minute		
Calls within mobile group Within Guatemala City	1	Minute		
Calls outside mobile group Within Guatemala City	1	Minute		
Calls within mobile group Outside Guatemala City	1	Minute		
Calls outside mobile group Outside Guatemala City	1	Minute		
Additional New Lines	1	Minute		

3.4.3. Temporary Additional Services

Rental of Line Service	1	Day		
Rental of Cell Phone w/SIM Card	1	Each		

TOTAL ESTIMATED AMOUNT FOR  
THIRD OPTION YEAR:

Quetzales \_\_\_\_\_

During this contract period, the Government shall place orders totaling a minimum of **US Dollars 2,500.00**. This reflects the contract minimum for this period of performance. The amount of all orders shall not exceed **US Dollars 250,000.00**. This reflects the contract maximum for this period of performance.

3.5. Fourth Option Year - starting one year after the start date shown in the Notice to Proceed and continuing for a period of twelve months. The Contractor shall provide Digital Telephone Services and Mobile Telephone Services for the first option year of the contract. The fixed rates, estimated number of hours, and ceiling for each category are:

3.5.1. Digital Telephone Lines

Description	Estimated Quantity	Unit	Unit Price	Total Price
Monthly service fee	250	Line		
Calls within Guatemala City	1	Minute		
Calls outside Guatemala City	1	Minute		
International Calls to USA.	1	Minute		
International Calls to Central America, includes Belize and Panama	1	Minute		

Calls within mobile group	1	Minute		
Calls outside mobile group	1	Minute		

3.5.2. Mobile Telephone Services

Description	Estimated Quantity	Unit	Unit Price	Total Price
Monthly service fee (Service Rate Plan Subscription), includes Activation Fee	1	Telephone		
Calls within Guatemala City	1	Minute		
Calls outside Guatemala City	1	Minute		
International Calls to USA	1	Minute		
International Roaming, incoming Calls	1	Minute		
International Roaming, outgoing Calls	1	Minute		
International Calls to Central America, includes Belize and Panama	1	Minute		
Calls within mobile group Within Guatemala City	1	Minute		
Calls outside mobile group Within Guatemala City	1	Minute		
Calls within mobile group Outside Guatemala City	1	Minute		
Calls outside mobile group Outside Guatemala City	1	Minute		
Additional New Lines	1	Minute		

3.5.3. Temporary Additional Services

Rental of Line Service	1	Day		
Rental of Cell Phone w/SIM Card	1	Each		

TOTAL ESTIMATED AMOUNT FOR  
FOURTH OPTION YEAR:

Quetzales \_\_\_\_\_

During this contract period, the Government shall place orders totaling a minimum of **US Dollars 2,500.00**. This reflects the contract minimum for this period of performance. The amount of all orders shall not exceed **US Dollars 250,000.00**. This reflects the contract maximum for this period of performance.

**In accordance with FAR 52.203-6 Restrictions on Subcontractor Sale to the Government (JUL 1995), subcontracting standard services and/or temporary additional services is prohibited.**

**CONTINUATION TO SF-1449, RFQ NUMBER S-GT500-04-Q-0004  
INDEFINITE DELIVERY/INDEFINITE QUANTITY CONTRACT  
SCHEDULE OF SERVICES, BLOCK 20**

1. PERFORMANCE WORK STATEMENT

This solicitation is for **installation of E-1 Circuits, Digital Lines and Mobile Telephone Services**. The Embassy is using **114 analog lines and 189 mobile telephone lines** (approx) for official purposes. The Contractor shall provide complete **digital and** mobile telephones services for the United States Embassy in Guatemala.

**A. Services provided shall include:**

- **Installation of E-1 Circuits**
- **Installation of Digital Lines**
- **Calls within Guatemala**
- **International calls**
- **Voice Mail**
- **24 hour Customer service**
- **Detailed Billing of calls made**
- **Data Services (DVC)**

The Contractor shall ensure that the connection through it's network is of the highest quality possible and shall be uninterrupted, clear and with no static. Network problems shall be remedied immediately, and the COR must be immediately informed of any problems, and their resolution.

**Offeror must provide a guaranty that the lines must be operable at least 95% of the time.**

**B. Equipment Package for Mobile Telephone Services**

The basic package shall include but is not limited to the following items:

- **Mobile Phones**
- **Batteries (at least Li-Ion)**
- **Battery charger,**
- **Fixed hands-free kit**
- **Personal hands free unit**
- **Belt clip or pouch**
- **User manual**
- **Safety certificate and brochures**
- **International roaming**
- **Rent of cell-phones with or without SIM cards**

### SECTION 3 - SOLICITATION PROVISIONS

#### FAR 52.212-1, INSTRUCTIONS TO OFFERORS - COMMERCIAL ITEMS (JAN 2004), IS INCORPORATED BY REFERENCE. (SEE SF-1449, BLOCK 27A).

##### ADDENDUM TO 52.212-1

A. SUMMARY OF INSTRUCTIONS. Each offer must consist of the following:

A.1. Volume 1. A completed solicitation, in which the SF-1449 cover page (blocks 12, 17, 19-24, and 30 as appropriate), and Section 1, Section 5, and Attachment B have been filled out.

A.2. Volume 2. Technical Proposal and Information. Information demonstrating the offeror's/quoter's ability to perform, including:

(1) Name of a Project Manager (or other liaison to the Embassy/Consulate) who understands written and spoken English;

(2) Evidence that the offeror/quoter operates an established business with a permanent address and telephone listing;

(3) List of clients, demonstrating prior experience with relevant past performance information and references;

(4) Evidence that the offeror/quoter can provide the necessary personnel, equipment, and financial resources needed to perform the work;

(5) Evidence that the offeror/quoter has all licenses and permits required by local law (see DOSAR 652.242-73 in Section 2).

(6) Information on Connectivity within **Guatemala**

(7) List of international roaming contracts.

(8) Offeror is required to provide a copy of the Rate Plan Subscription

(9) Offeror is required to provide a price list for accessories.

(10) Evidence that the contractor has a recovery plan in the event of an emergency or disaster.

(11) Business Management Proposal

**Any other written information that will provide proof of technical and financial responsibility of the company.**

A.3. IF REQUIRED BY THE SOLICITATION, PROVIDE EITHER:

(a) a copy of the Certificate of Insurance, or

(b) a statement that the contractor will get the required insurance, and the name of the insurance provider to be used